

Dr. James

From: Constance Carlson [ccarlson@vicaps.com]
Sent: Tuesday, October 07, 2008 4:41 PM
To: pastorjames@hccjax.org
Subject: Your Closed Captioning Quote

Received & Inspected

DEC 12 2008

FCC Mail Room

Hi, Pastor James –

Thank you for contacting Video Caption Corporation regarding the closed captioning of your weekly show. As I understand it, you would supply your video on BetaSP. Our deliverable to you would be a Caption Master (Basic Roll-up Style Captions) on BetaSP.

Per my voicemail, I am providing pricing for our two most popular formats for your consideration. With #1, we provide transcription and time the captions to sync with the video. With #2, we utilize your transcript (supplied as a text document) and convert the text into captions that are evenly distributed throughout the video.

Option #1: Caption Master (Basic Roll-up Style Captions), 30-minute video; deliverable is Caption Master on BetaSP. Includes timed transcription, captioning, encoding to tape, and tape stock.	\$235.00 per show
Option #2: Caption Master (Basic Roll-up Style Captions), 30-minute video; deliverable is Caption Master on BetaSP. Includes even distribution of transcript for captions, encoding to tape, and tape stock.	\$125.00 per show

Our standard turnaround for 30-minute video is 3 business days. Faster turnarounds, including same day, are available at additional charge. Shipping and handling are additional.

I know you'd be pleased with the quality of our work, prompt service, and delivery. Please call me at your convenience to discuss. We have many options, so if the two I supplied aren't appropriate for you, I'm sure we can find one that is.

Best regards,

Constance

Constance Carlson
Vice President, Sales & Marketing

**VIDEO CAPTION
CORPORATION**
ACCURATE, DEPENDABLE & FAST

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Stanfordville, NY 12581
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ccarlson@vicaps.com
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10/15/2008

Heritage Christian Center, Inc.



2032 Blanding Blvd. ~ Jacksonville, Florida 32210

Office: (904) 388-7777 ~ Fax: (904) 388-0111

www.hccjax.org

Drs. James & Terresa White

Federal Communications Commission
Attn: Secretaries Office
Closed Captioning
445 12th Street SW
Washington, DC 20554

RE: Request for exemption from commission's closed captioning rules

Dear Sir or Madam,

Heritage Christian Center is located in Jacksonville, FL; and is requesting exemption from closed captioning requirements based upon section 79.1(f) of the Commission's rules.

Introduction

Our television program entitled "Winners Walk" is a 30-minute program that airs weekly. The broadcast is filmed, edited and produced in-house by a group of non-professional volunteers.

Winners Walk broadcast is distributed as a non-news program with no repeat value. The program airs portions of our worship services and conferences. We currently use the lower thirds to display information such as phone numbers address as well as scriptures to assist those who rely on closed caption as a means of getting information. With the program having it's foundation in scripture, this is a way for the viewer to stay current.

Compliance would impose an undue burden upon Heritage Christian Center under part 79.1 for the following reasons.

Nature and cost of Closed Captions

To make all programs closed-captioned that would require outsourcing. This would cost us an additional \$12,220.00 per year \$230.00 per week @ 52 weeks. As previously stated we currently produce our broadcast using non-professional volunteers so this cost would be an enormous set back that would cause us tremendous financial strain.

Other options

Captioning assistance is not available from the television station. Purchasing other equipment and hiring skilled professionals to operate it would put a major strain on our budget. We are currently using the lower thirds as a means to communicate statements, scriptures, dates phone numbers etc...

Heritage Christian Center, Inc.



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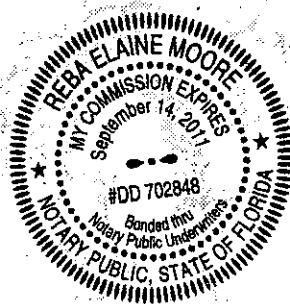
Drs. James & Terresa White

Conclusion

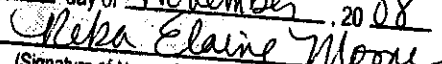
We are requesting the commission to grant a wavier from the closed caption requirements in this case as it would cause an undue burden. The cost of captioning would be excessively high and greatly affect our operation. Our operation and financial strength is different from a mainstream program provider. It is because of the difficulty and expense we are requesting a wavier from captioning based on 79.1(f). If more information is required, please contact me at the information below.

Respectfully submitted,


Dr. James White
Heritage Christian Center
2032 Blanding Blvd
Jacksonville, FL 32210
(904) 388-7777 office
(904) 388-0111 fax



The foregoing instrument was acknowledged before me this
07 day of November, 2008


(Signature of Notary Public - State of Florida)

Reba Elaine Moore
(Print, Type or Stamp Commissioned Name of Notary Public)

☐ Personally known to me, or

☒ Produced identification. FLDL W300445694590
(Type of identification)

exp. 12/19/2010